



# THE CITY OF JACKSONVILLE

Melissa Hardy  
Communications Director  
315 S. Ragsdale Street  
Jacksonville, Texas 75766  
Melissa.Hardy@JacksonvilleTX.org  
d. (903) 339-3310 m. (903) 393-1927

---

## MEDIA RELEASE

February 22, 2021

For Immediate Release

*City of Jacksonville Boil Water Notice Lifted*

### City of Jacksonville

### Boil Water Notice Rescinded

February 22, 2021

On **February 20, 2021**, the Texas Commission on Environmental Quality required the **City of Jacksonville Public Water System, PWS# 0370002**, to issue a Boil Water Notice to inform customers, individuals, or employees that due to conditions which occurred recently in the public water system, the water from this public water system was required to be boiled prior to use for drinking water or human consumption purposes.

The public water system has taken the necessary corrective actions to restore the quality of the water distributed by this public water system used for drinking water or human consumption purposes and has provided TCEQ with laboratory test results that indicate that the water no longer requires boiling prior to use as of February 22, 2021.

If you have questions concerning this matter, you may contact Randall Chandler, Director of Community and Public Services at 903-589-3510. The public water system customers and the executive director shall be able to reach the public water system at one of the numbers listed in this notice. If a customer, individual, or employee wishes to contact the executive director, please call (512) 239-4691.

#####